### **Comparisons of Job Characteristics**

Focus Occupation: Network Systems and Data Communications Analysts (15-1081) Associated Occupation: Computer Support Specialists (15-1041)

Compare Knowledge Compare Skills Compare Abilities Compare Detailed Work Activities Compare Tools and Technologies

| << | Focus occupation element is much lower             |
|----|----------------------------------------------------|
| <  | Focus occupation element is lower                  |
| 0  | Focus occupation element is at a similar level     |
| >  | Focus occupation element is at a higher level      |
| >> | Focus occupation element is at a much higher level |

#### Knowledge

Similarity of Focus Occupation to Associated Occupation: 92

Focus Occupation: Network Systems and Data Communications Analysts (15-1081) Associated Occupation: Computer Support Specialists (15-1041)

| Associated Occupation's<br>Key Knowledge Elements | Average<br>Rating, All<br>Occupations | Associated<br>Occupation's<br>Rating | Focus<br>Occupation's<br>Rating | Evaluation of Focus Occupation |                                                        |
|---------------------------------------------------|---------------------------------------|--------------------------------------|---------------------------------|--------------------------------|--------------------------------------------------------|
| Computers and Electronics                         | 8.4                                   | 22.0                                 | 21.2                            | 0                              | Current knowledge level may be sufficient              |
| Customer and Personal Service                     | 11.3                                  | 18.9                                 | 13.4                            | <<                             | Extensive education and/or training may be required    |
| Clerical                                          | 7.3                                   | 11.8                                 | 9.3                             | <                              | Expanded education and/or training may be required     |
| Telecommunications                                | 3.9                                   | 11.2                                 | 17.4                            | >>                             | Current knowledge level is likely more than sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Skills**

Similarity of Focus Occupation to Associated Occupation: 53

Focus Occupation: Network Systems and Data Communications Analysts (15-1081) Associated Occupation: Computer Support Specialists (15-1041)

| Associated Occupation's<br>Key Skills Elements | Average<br>Rating, All<br>Occupations |      | Focus<br>Occupation's<br>Rating | Evaluation of Focus Occupation             |  |
|------------------------------------------------|---------------------------------------|------|---------------------------------|--------------------------------------------|--|
| Instructing                                    | 7.8                                   | 10.3 | 9.4                             | Current skill level may be sufficient      |  |
| Troubleshooting                                | 4.5                                   | 7.7  | 10.3                            | Skill level is likely more than sufficient |  |
| Installation                                   | 1.7                                   | 3.9  | 4.1                             | Current skill level may be sufficient      |  |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

**Abilities** 

**Similarity of Focus Occupation to Associated Occupation:** 

92

Focus Occupation: Network Systems and Data Communications Analysts (15-1081) Associated Occupation: Computer Support Specialists (15-1041)

| Associated Occupation's<br>Key Abilities Elements | Average<br>Rating, All<br>Occupations | Associated<br>Occupation's<br>Rating | Focus<br>Occupation's<br>Rating |   | Evaluation of Focus Occupation                |  |
|---------------------------------------------------|---------------------------------------|--------------------------------------|---------------------------------|---|-----------------------------------------------|--|
| Oral Comprehension                                | 12.5                                  | 14.3                                 | 12.7                            | < | Some improvement in abilities may be required |  |
| Oral Expression                                   | 12.4                                  | 14.3                                 | 11.7                            | < | Some improvement in abilities may be required |  |
| Written Comprehension                             | 11.0                                  | 12.9                                 | 10.6                            | < | Some improvement in abilities may be required |  |
| Written Expression                                | 9.8                                   | 11.6                                 | 9.9                             | < | Some improvement in abilities may be required |  |
| Near Vision                                       | 11.1                                  | 11.5                                 | 10.6                            | 0 | Current ability level may be sufficient       |  |
| Information Ordering                              | 9.9                                   | 11.2                                 | 11.6                            | 0 | Current ability level may be sufficient       |  |
| Problem Sensitivity                               | 11.1                                  | 10.8                                 | 12.0                            | > | Current ability level is likely sufficient    |  |
| Inductive Reasoning                               | 10.2                                  | 10.7                                 | 10.7                            | 0 | Current ability level may be sufficient       |  |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of  $O^*NET$  (Occupation Information Network) data.

# **Activities that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 95

Focus Occupation: Network Systems and Data Communications Analysts (15-1081) Associated Occupation: Computer Support Specialists (15-1041)

| Work Activities                                                      | Exclusivity of Activity |
|----------------------------------------------------------------------|-------------------------|
| Adjust computer operation system                                     | 84                      |
| Communicate technical information                                    | 4                       |
| Configure computers in industrial or manufacturing setting           | 89                      |
| Evaluate computer system user requests or requirements               | 81                      |
| Follow data security procedures                                      | 77                      |
| Follow data storage procedures                                       | 75                      |
| Maintain or repair computers or related equipment                    | 81                      |
| Monitor computer operation                                           | 85                      |
| Perform minor repairs to hardware, software, or peripheral equipment | 95                      |
| Program computers using existing software                            | 85                      |
| Provide technical computer training                                  | 82                      |
| Provide technical support to computer users                          | 80                      |
| Recommend purchase or repair of furnishings or equipment             | 78                      |
| Recommend software or hardware purchases                             | 85                      |
| Select business applications for computers                           | 89                      |
| Test computer programs or systems                                    | 78                      |
| Train workers in use of computer and related equipment               | 95                      |
| Train workers in use of equipment                                    | 87                      |
| Understand computer equipment operating manuals                      | 84                      |
| Use computer networking technology                                   | 81                      |

| Use computers to enter, access or retrieve data    | 3  |
|----------------------------------------------------|----|
| Use knowledge of mainframe computers               | 78 |
| Use spreadsheet software                           | 18 |
| Use word processing or desktop publishing software | 17 |
| Write computer software, programs, or code         | 84 |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 87

Focus Occupation: Network Systems and Data Communications Analysts (15-1081) Associated Occupation: Computer Support Specialists (15-1041)

| Tools and Technologies                                         | Exclusivity |
|----------------------------------------------------------------|-------------|
| Business function specific software                            | 1           |
| Computers                                                      | 1           |
| Content authoring and editing software                         | 1           |
| Data management and query software                             | 1           |
| Development software                                           | 4           |
| Electronic and communication measuring and testing instruments | 14          |
| Industry specific software                                     | 1           |
| Information exchange software                                  | 1           |
| Light and wave generating and measuring equipment              | 4           |
| Media storage devices                                          | 21          |
| Network applications software                                  | 1           |
| Network management software                                    | 37          |
| Networking software                                            | 21          |
| Operating environment software                                 | 12          |
| Personal communication devices                                 | 2           |
| Security and protection software                               | 30          |
| Utility and device driver software                             | 17          |

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.